

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

224919

## CERTIFICATED COMPANY INFORMATION

Dialtone & More, Inc

Company Name

888-494-9440

Db/a/fka

Telephone #

6905 N. Wickham Road, Suite 403

Mailing Address

Melbourne, FL 32940

City, State, Zip Code

Business Location

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: Incorp Services, Inc.

Mailing Address: 317 Ruth Vista

City, State, Zip Code: Lexington, SC 29073

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Thomas Biddix

**General Manager** (Include address if different than above.)

321-373-1343

/ 321-275-4877 /

Telephone Number

Facsimile Number

E-mail Address

B. Justin Nymark

**Customer Relations /Complaints Representative** (Include address if different than above.)

321-373-4332

/ 321-275-4877 / jnymark@telecomgroup.com

Telephone Number

Facsimile Number

E-mail Address

C1. Justin Nymark

**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)

321-373-4332

/ 321-275-4877 / jnymark@telecomgroup.com

Telephone Number

Facsimile Number

E-mail Address

C2. 866-744-0949

**Customer Contact (Toll Free Number)**

D.

**Engineering Operations** (Include address if different than above.)

877-264-5375

/ 321-275-4877 /

Telephone Number

Facsimile Number

E-mail Address

E.

**Test and Repair** (Include address if different than above.)

877-264-5375

/ 321-275-4877 /

Telephone Number

Facsimile Number

E-mail Address

F. Justin Nymark  
**Emergencies** (During non-office hours)  
321-373-4332 / 321-275-4877 / jnymark@telecomgroup.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. David Gainer  
**Regulatory Officer** (Include address if different than above.)  
321-373-4343 / 321-275-4877 / regulatory@telecomgroup.com  
Telephone Number Facsimile Number E-mail Address

H. David Gainer  
**Dual Party Mailings** (Name)  
6905 N. Wickham Road, Suite 403 Melbourne, FL 32940  
Mailing Address  
321-373-4343 / 321-275-4877 / regulatory@telecomgroup.com  
Telephone Number Facsimile Number E-mail Address


I. David Gainer  
**Interim LEC Fund Mailings** (Name)  
6905 N. Wickham Road, Suite 403 Melbourne, FL 32940  
Mailing Address  
321-373-4343 / 321-275-4877 / regulatory@telecomgroup.com  
Telephone Number Facsimile Number E-mail Address

J. David Gainer  
**Universal Service Fund Mailings** (Name)  
6905 N. Wickham Road, Suite 403 Melbourne, FL 32940  
Mailing Address  
321-373-4343 / 321-275-4877 / regulatory@telecomgroup.com  
Telephone Number Facsimile Number E-mail Address

K. David Gainer  
**Gross Receipts Mailings** (Name)  
6905 N. Wickham Road, Suite 403 Melbourne, FL 32940  
Mailing Address  
321-373-4343 / 321-275-4877 / regulatory@telecomgroup.com  
Telephone Number Facsimile Number E-mail Address

L. David Gainer  
**Lifeline Mailings** (Name)  
6905 N. Wickham Road, Suite 403 Melbourne, FL 32940  
Mailing Address  
321-373-4343 / 321-275-4877 / regulatory@telecomgroup.com  
Telephone Number Facsimile Number E-mail Address

Thomas E. Biddix  
This form was completed by (print name)

  
Signature

Director  
Title

7/13/10  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)